



To ensure that we meet our service objectives it's important to solicit client feedback. The following are our survey results to date since company inception.

In the past, approximately how many contractors (any trade) have you dealt with?	3.2 Average Response
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	Much Better	Better	Same	Worse	Much Worse
Overall, how would you compare your experience with Dreamestate Landscaping versus other firms you've dealt with?	40.6%	24.4%	8.8%	0.0%	0.0%

26.3% did not respond to this question

For this recent landscaping project, how many landscaping firms did you contact for a quotation?	2.0 Average Response
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	Service / Quality	Price	References	Design	Other
What was the primary reason you chose Dreamestate Landscaping over the others?	63.1%	3.7%	9.7%	13.4%	8.8%

1.4% did not respond to this question

	Great	Very Good	Good	Fair	Poor
Overall, how would you rate our <i>responsiveness</i> (returning calls, arriving at the promised time, answering questions, etc)?	67.7%	30.0%	1.8%	0.5%	0.0%
Overall, how would you rate us on <i>honoring our commitments</i> (fulfilling promises made to you)?	68.2%	26.7%	5.1%	0.0%	0.0%
Overall, how would you rate the <i>quality</i> of our work?	68.2%	29.5%	1.4%	0.9%	0.0%
Overall, how would you rate the <i>cleanliness</i> of our work (i.e. did we remove all trash from the job site, did we maintain an orderly / organized job site)?	67.3%	25.3%	6.9%	0.5%	0.0%
Overall, how would you rate the <i>value</i> of our work (final product received for amount paid)?	50.7%	39.6%	5.5%	2.8%	0.5%

0.9% did not respond to this question

If you required landscaping again, would you choose us?	Yes	97.7%	No	0.9%
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1.4% did not respond to this question